

COVID-19 Management of public toilets

📅 Adopted on 01/07/2020

The following risk assessment will give sites ideas on how to manage the risk and it is important that if the control measure is not within this assessment then they must add in their site specific control measure

PEOPLE EXPOSED

- 👤 Colleagues
- 👤 Contractors
- 👤 Visitors / Guests
- 👤 Members of the Public

HAZARDS

⚠️ Assisting the spread of COVID -19 for staff and the public

If controls are not considered then we may increase the risk of COVID-19 spreading from the site. Toilets will be difficult to manage but with some simple controls in place the risk can be lowered to a reasonable level

⚠️ Increased risk of violence and aggression

Due to the new rules in place there is an increased risk of a customer reacting to a reasonable request in an aggressive manner

CONTROL MEASURES

○ Enhanced cleaning checks

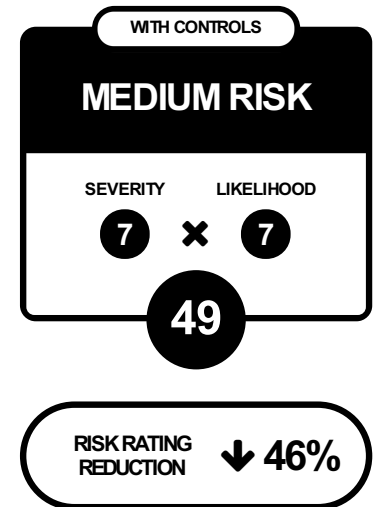
The toilet area will be inspected every 30 minutes and all touch surfaces like door handles, locks , taps, will be sanitised. There is a form to log the check on the Compliance Centre

○ Propping access doors open

Often a toilet area has an access door area before the main toilet door. To minimise contact points this door should be propped open. Consider people privacy is not affected by doing this

○ Urinals and sinks

This will be very site specific. To try and maintain social distancing, consider blocking of a urinal or a section of it (bin bags or black and yellow hazard tape would suffice). If you have three urinals, block off the middle one. Check your licencing conditions in terms of customers and numbers of facilities available . If you only have two urinals this may not be feasible. Consider the same with the sinks in both the gents and the ladies. If there are two sinks block one off to prevent people standing together



○ **Monitoring and supervision**

The area needs to be monitored to ensure no gatherings are taking place

○ **Accessing the area**

Consider how people are going to access the area and how you are going to manage it.

○ **Signage to the consumer**

We have to be realistic that this is going to be a very difficult area to manage and control. Signage may help to ask customers to remember social distancing - wash your hands - respect social distancing

○ **Hand sanitiser available**

Sanitiser will be available near all toilet areas and soap and hot water available inside each toilet.

○ **Ensure good ventilation**

Toilets will differ but to allow airflow open windows where possible to ensure the ventilation is as good as it can be from natural air